

End-user Limited Warranty and Warranty Service

The warranties provided by Inspectis AB ("Inspectis") hereunder apply only to products you originally purchased from Inspectis or an authorized Inspectis Reseller for your personal or business use, and not for resale.

Your Inspectis Hardware you purchased may include embedded software, printed material, and online or electronic documentation ("Software Product"). The Software Product is licensed, not sold, as set forth in the accompanying End User License Agreement in the installation screen, or in a document.

Limited Warranty

Inspectis represents that the Inspectis products (except any Software Product) will be free from defects in the workmanship for a period of two (2) years from the date of purchase (the "Hardware Warranty Period"). If you discover a defect covered under this limited warranty, Inspectis' sole obligation, and your exclusive remedy, shall be, at Inspectis' option, either:

- (a) to repair the Hardware at of the authorised Inspectis Service Centres; or
- (b) to replace the Product

Any repaired or replaced Inspectis Hardware will be warranted for the remainder of the original Hardware Warranty Period.

The limited warranty granted above shall be null and void if failure or defects relating to the Inspectis Hardware has been caused by accident, misuse -- such as using an incorrect power supply or power current -- abuse, product modification or neglect; damage occurring during shipment (which typically would be covered under the shipper's common carrier insurance); damage resulting from the performance of repairs by someone not authorized by Inspectis to provide repairs; damage caused by installation of parts that do not conform to Inspectis specifications; units not used for their intended purpose; and any claims made based on misrepresentations of the seller and costs associated with installation of the unit. Please make sure you are familiar with the instrument or product prior to use and contact us with any questions. Inspectis' liability is limited to the repair or the replacement, at our option, of any defective item and shall not include incidental or consequential damages whatsoever. Inspectis reserves the right to replace a discontinued model with a functionally comparable model.

To obtain your remedy under this warranty you must deliver the defective product to the place of purchase. For purchases made directly from Inspectis, you must first contact Inspectis Customer Service info@inspect-is.com and obtain a Return Merchandise Authorization ("RMA") number before returning the product to Inspectis. You must pay shipping charges to return the product to Inspectis and insure the shipment or accept the risk of loss or damage during shipment. Inspectis shall not be responsible for any returned product that is not packaged properly or is returned without a valid and visible RMA number.

Disclaimers of Warranty

EXCEPT FOR THE LIMITED WARRANTY ABOVE, INSPECTIS AND ITS SUPPLIERS, DISTRIBUTORS OR INSPECTISPERSONAS MAKE NO OTHER EXPRESS OR IMPLIED WARRANTIES, AND TO THE MAXIMUM EXTENT PERMITTED BY LAW, SPECIFICALLY DISCLAIM ALL WARRANTIES OF EVERY TYPE, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF QUALITY, MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SYSTEM INTEGRATION, AND NON-INFRINGEMENT OF THIRD PARTY RIGHTS. INSPECTIS AND ITS SUPPLIERS, DISTRIBUTORS OR INSPECTISPERSONAS DO NOT GUARANTEE THAT THE INSPECTIS HARDWARE WILL MEET YOUR REQUIREMENTS OR ALL REQUIREMENTS OF THE SOFTWARE OR HARDWARE WITH WHICH THEY INTERACT AND THE ENTIRE RISK OF ACCURACY AND SATISFACTORY PERFORMANCE IS WITH YOU. INSPECTIS DOES NOT WARRANT THAT USE OF THE INSPECTIS HARDWARE WILL BE UNINTERRUPTED OR ERROR FREE. IF SUCH DISCLAIMER OF AN IMPLIED WARRANTY IS NOT PERMITTED BY LAW, THE DURATION OF SUCH IMPLIED WARRANTY IS LIMITED TO NINETY (90) DAYS FROM THE DATE OF PURCHASE. SOME JURISDICTIONS DO NOT ALLOW SUCH EXCLUSIONS OR LIMITATIONS, SO THEY MAY NOT APPLY TO YOU. THESE LIMITED WARRANTIES GIVE YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM JURISDICTION TO JURISDICTION.

Limitation of Liability; Exclusion of Damages

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL INSPECTIS AND ITS SUPPLIERS, DISTRIBUTORS OR INSPECTISPERSONAS BE LIABLE TO YOU OR ANY THIRD PARTY FOR ANY SPECIAL, INCIDENTAL, INDIRECT, PUNITIVE OR CONSEQUENTIAL DAMAGES WHATSOEVER, WHETHER IN TORT, PRODUCT LIABILITY AND/OR NEGLIGENCE (INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOSS OF BUSINESS PROFITS, GOODWILL, BUSINESS INTERRUPTION, LOSS OF BUSINESS INFORMATION, LOSS OF DATA, PRIVACY OR CONFIDENTIALITY, BREACH OF SECURITY SYSTEMS OR ANY OTHER PECUNIARY LOSS) ARISING OUT OF OR RELATING IN ANY WAY TO, THE USE OF, OR INABILITY TO USE THE INSPECTIS HARDWARE, EVEN IF INSPECTIS AND ITS SUPPLIERS, DISTRIBUTORS OR INSPECTISPERSONAS HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES OR LOSSES. IN ANY CASE, INSPECTIS' ENTIRE LIABILITY TO YOU HEREUNDER SHALL BE LIMITED TO THE AMOUNT ACTUALLY PAID BY YOU FOR THE INSPECTIS HARDWARE. SOME JURISDICTIONS DO NOT PERMIT THESE EXCLUSIONS OR LIMITATIONS, SO SUCH EXCLUSIONS OR LIMITATIONS MAY NOT APPLY TO YOU.

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